



快联门业

通行口智能解决方案提供商

BECOME A LEADING INTELLIGENT ENTRANCE SOLUTIONS PROVIDER OF THE WORLD

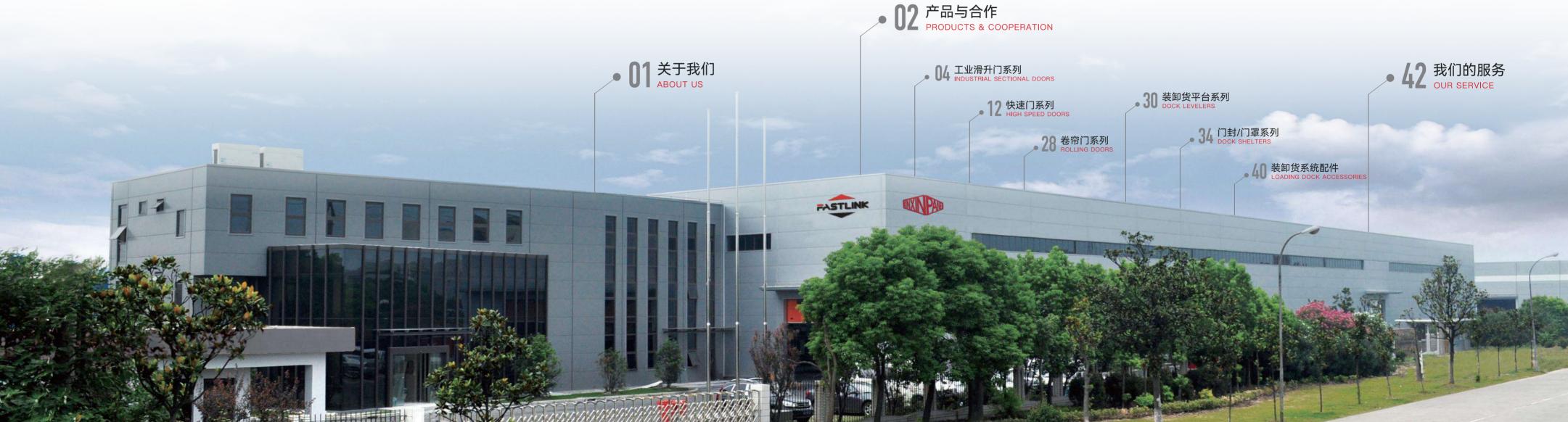


上海快联门业有限公司

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成为全球领先的通行口智能解决方案提供商 BECOME A LEADING INTELLIGENT ENTRANCE SOLUTIONS PROVIDER OF THE WORLD





ABOUT FASTLINK 关于我们

上海快联门业有限公司,国家高新技术企业,"上海名牌"企业,专注于工业门及装卸货设备制造领域的通行口智能解决方案提供商,自主研发生产工业滑升门、单板门、PVC快速门、冷库高速平移门、装卸货平台、门封门罩等系列产品,具有多项技术专利及欧洲CE认证。

快联于2010年在上海嘉定建成3万平米的现代化厂房,并引进德国技术与生产线,为公司跻身国内领先的工业设备制造商奠定了坚实基础。

目前,快联已在20多个城市建立了遍布全国的销售网络及售后服务体系,同时全面引入了ERP和CRM系统,利用物联网技术实现"信息化系统+云平台",使订单履行和服务品质得到全面提升。

通过接轨国际的管理机制,以"创新为第一竞争力"的设计研发团队以及集营销、安装、售后为一体的服务网络,快 联正稳步壮大成为全球领先的通行口智能解决方案提供商。

Shanghai Fastlink Door Co., Limited, a national high-tech enterprise titled "Shanghai Famous Brand", is an access intelligence solution provider and manufacturer of industrial doors and handling equipment. We independently develop and manufacture products including insulated sectional doors, single panel sectional doors, PVC high speed doors, cold storage high speed doors, dock levelers, dock shelters and have a number of technology patents and European CE certification.

In 2010, Fastlink built a modern factory of 30,000 square meters in Jiading, Shanghai, and introduced German technology and production lines, which laid a solid foundation for the company to become a leading industrial equipment manufacturer in China.

At present, Fastlink has established a sales network and after-sales service system in more than 20 cities nationwide. Meanwhile, we have fully introduced ERP and CRM systems, and realized the "information system + cloud platform" by the technology of the Internet of Things, so as to comprehensively improve order fulfillment and service quality.

With the international management mechanism, the design and development teams with "innovation as the first competitiveness", and the service network integrating marketing, installation and after–sales service, Fastlink is steadily growing into a leading intelligent entrance solutions provider of the world.

PRODUCTS &COOPERATION 产品与合作

自2004年成立以来,凭借过硬的产品质量及完善的服务支持,快联已成为行业内的强势品牌。

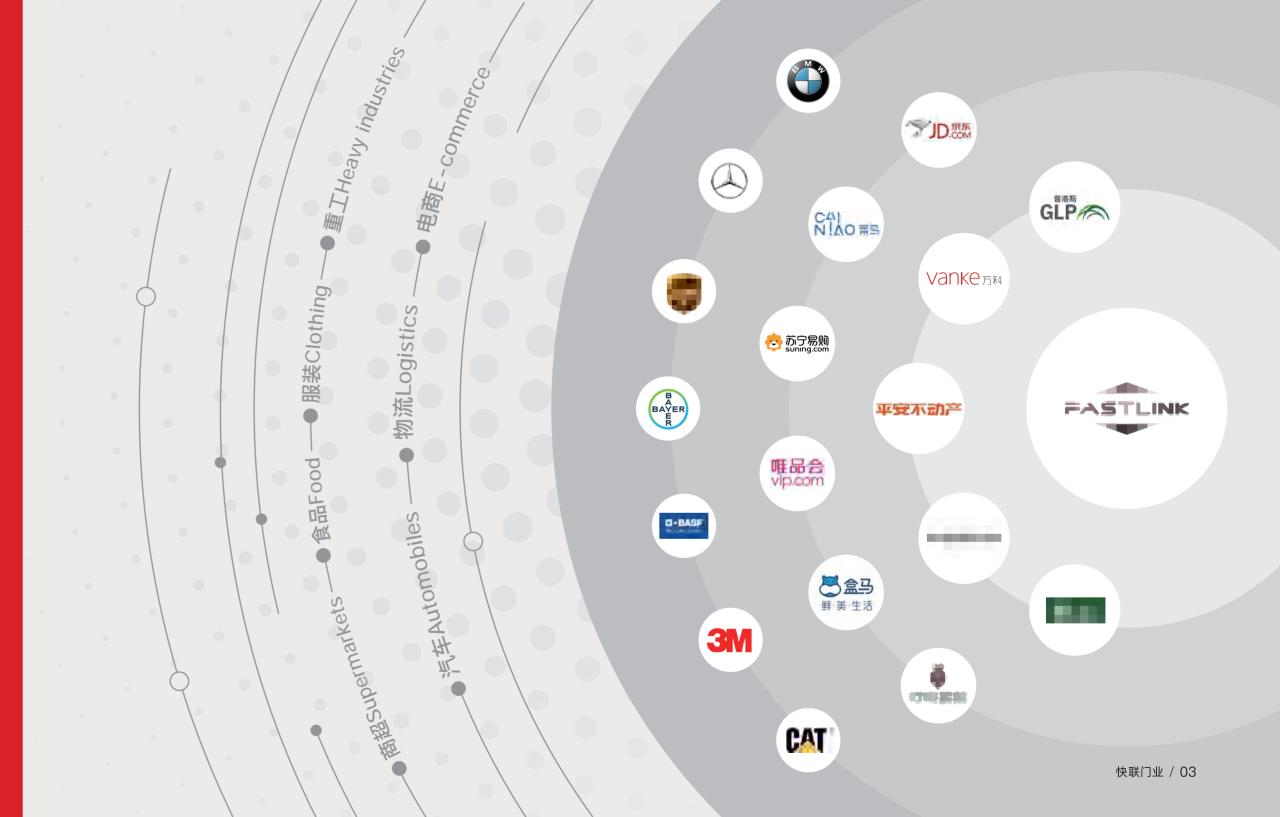
快联自主研发生产的工业滑升门、单板门、PVC快速门、高速冷库门、装卸货平台、门封门罩等系列产品,已广泛应用于国内物流、电商、汽车、重工、服装、食品、商超等各行各业,赢得了多行业多领域客户的信赖与肯定。

与普洛斯、万科、易商、嘉民、丰树、宇培、平安不动产、中国外运、深国际、京东、菜鸟、盒马、美团、普冷、奔驰、宝马、吉利、拜耳、巴斯夫、英科医疗、宁德时代、华友钴业等企业拥有良好的合作 关系。

Since its establishment in 2004, Fastlink has already become a strong brand in the industry by virtue of excellent product quality and perfect service support.

The series of products independently developed and manufactured by Fastlink including industrial sectional doors, single panel sectional doors, PVC high speed doors, cold storage high speed doors, dock levelers, dock shelters, etc., have been widely used in domestic logistics, e-commerce, automobiles, heavy industries, clothing, food, supermarkets and other industries, winning trust and recognition of customers in many industries.

Fastlink maintains good partnership with well-known enterprises such as GLP, Vanke, ESR, Goodman, Maple-tree, Yuepei, Ping An Properties, Sinotrans, Shenzhen International, JD.com, Cainiao, Hema, Meituan, GFS, Mercedes-Benz, BMW, Geely, Bayer, BASF, Intco Medical, CATL, Huayou Cobalt.



FASTLINK

INDUSTRIAL SECTIONAL DOORS

工业滑升门

性能优异·安全可靠·经久耐用

工业滑升门具有轻便、保温、密闭、抗风、防盗、使用寿命长等优异性能,是工厂、物流行业等外门的理想选择,广泛应用于汽车,电子、食品、医药、物流、烟草等诸多行业。





SSD-IAS 保温滑升门

SSD-IAS Insulated Sectional Door



- 门体自重与扭簧扭力之间相互平衡、无动力状态下可手动启闭。
- 多样化的轨道提升方式,适用不同应用场合。
- 配置丰富,可根据需要加开视窗及通行小门。

The dead weight of the door body and the torsion force of the torsion spring are balanced with each other, and the door can be opened and closed manually without power. Diversified track lifting methods are suitable for different applications.

With plentiful configuration, windows and small doors can be opened as needed.

- 适用于低温穿堂区,使用过程中门体表面不结露、地面不积水、零部件不生锈。
- 特有的电加热玻璃视窗设计,可使视窗始终保持洁净、通透。
 产品安装时配置隔热棉,有效改善轨道直接与冷库板固定冷桥后的结露和地面积水现象。

It is applicable to the low temperature hallway. During the use, there is no condensation on the door panel surface, no water on the ground and no rusty components.

Its specially designed electric heating glass window can keep the windows clean and transparent all the time.

During the installation, the thermal insulated foam can be provided to effectively improve the condensation and water accumulation on the door when the track directly fixed with the cold storage board.

SSD-CAV 冷库保温

滑升门

SSD-CAV
Cold Storage Insulated
Sectional Door



Q6 / 快联门业

SSP-SAS 单板滑升门

SSP-SAS
Single Panel Sectional
Door





- 大跨度洞口的理想选择。
- 具有优良的抗风能力。
- 多样化的轨道提升方式,适用不同应用场所。

Ideal choice for large span openings.

With excellent anti-wind capability.

Diversified track lifting methods are suitable for different applications.





SSP-SAS 单板滑升门

SSP-SAS Single Panel Sectional Door

Diversified track lifting methods are suitable for different



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FASTLINK

HIGH SPEED DOORS

快速门

快速开启·防撞复位·安全可靠·零维护

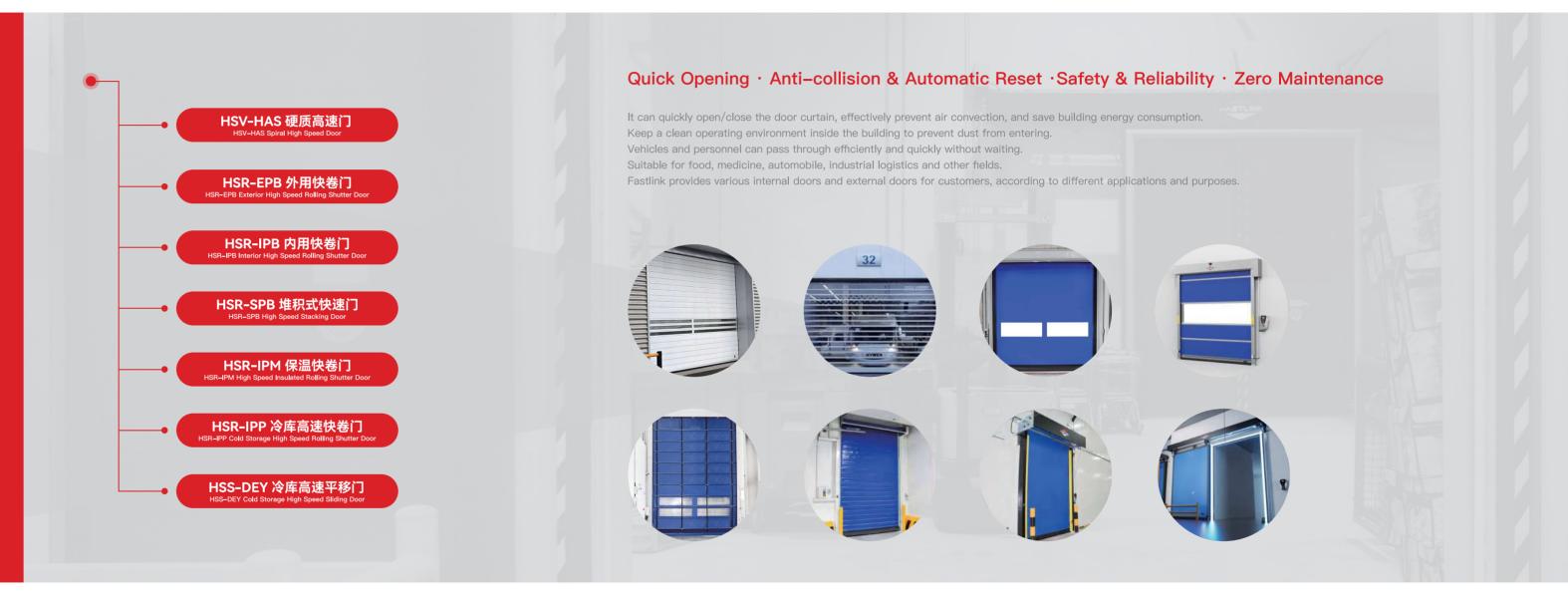
可快速实现门帘开启/关闭,有效地防止空气的对流,节约建筑能耗。

使建筑内部保持洁净的工作环境,防止灰尘进入。

高效、快速地实现车辆及人员通过,无需等待。

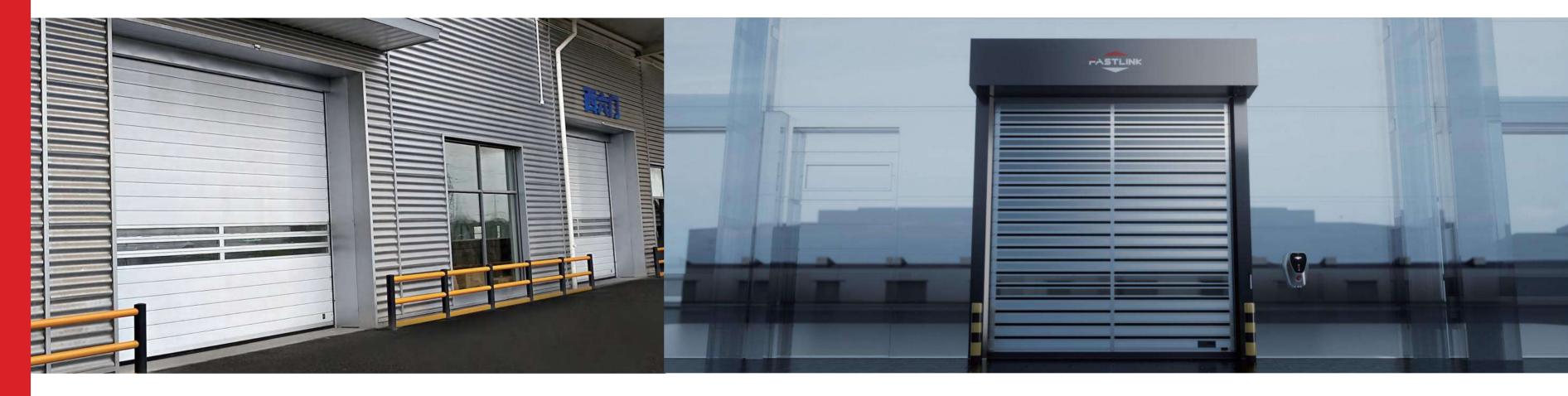
适用于食品、医药、汽车、工业物流等领域。

针对不同的应用场所和用途,快联提供多种形式的内用门和外用门供客户选择。



HSV-HAS 硬质高速门

HSV-HAS Spiral High Speed Door



- 全新研制快联硬质高速门实现真正的高速启动,即使再频繁地开启,也可以最大限度地减少室内与室外空气对流的时间。
- 创新的卷绕技术,可减少帘片之间的摩擦,减少噪音的同时,也降低了帘片之间的损耗,实现更低的维护成本。
- 可用于外用门或内用门,需要频繁快速开启,且需要环境洁净的应用场所。
- 典型应用行业: 汽车制造、食品生产和医药生产等。

The newly developed spiral high speed door can realize real high-speed start, and no matter how frequently it is opened, the time of indoor and outdoor air convection can be minimized.

Its innovative rolling technology can reduce the friction between curtain sheets. While reducing noise, it also reduces the loss between curtain sheets and realizes lower maintenance cost.

It can be used as either an external or internal door, for applications that require frequent and fast opening and clean environment.

Typical application industries: Automobile manufacturing, food production, pharmaceutical production, etc.



HSR-EPB 外用快卷门

HSR-EPB Exterior High Speed Rolling Shutter Door



- 门帘采用整张帘布设计,特殊的门帘结构具备极佳的抗风能力和密
- 创新的软底边设计,防撞复位,减少意外碰撞对门帘造成的损坏,降低维修成本。

封性能。

- 适用于外用门或内用门,需要频繁快速开启,且需要确保环境洁净的应用场所。
- 典型应用行业: 汽车制造、食品、医药、洁净厂房、净化车间等。

The door curtain adopts the design of integral curtain fabric, and the special door curtain structure is equipped with excellent wind resistance and sealing performance. The innovative soft bottom edge design with anti–collision reset effect reduces the door curtain damage caused by accidental collision, and reduces the maintenance cost. It can be used as either an external or internal door, for applications that require frequent and fast opening and clean environment.

Typical application industries: Automobile manufacturing, food, medicine, clean workshop, clean room, etc.

- 门帘采用分段式结构、通过铝合金抗风型材连接,门帘底部配置安全气囊保护,遇到阻碍物可实现遇阻反弹,保护人员和货物的通行安全。
- 适用于频繁快速开启,且需要确保环境洁净的场所。
- 典型应用行业: 汽车制造、食品医药、电子等。

The door curtain features a segmented structure connected by wind-resistant aluminum alloy profiles. The bottom of the curtain is equipped with an airbag, which allows the door to rebound upon encountering obstacles, ensuring the safe passage of personnel and goods.

It is suitable for applications where frequent and rapid opening is required and a clean environment needs to be ensured.

Typical application industries: Automobile manufacturing, food,

Typical application industries: Automobile manufacturing, medicine, electronic, etc.



HSR-IPB Interior High Speed Rolling Shutter Door

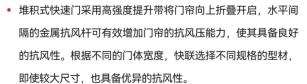


HSR-SPB

堆积式 快速门

HSR-SPB High Speed Stacking Door





- 适用于物流通道、大尺寸洞口、防风要求较高的外用门场所。
- 典型应用行业: 机械制造、地下车库、大型物流通道等。

The high strength lifting belt is used to fold the door curtain upward and open it. High speed stacking door has good wind resistance performance, for which the horizontal spaced metal wind resistant column is used to increase the wind resistance of the door curtain. Different specifications of profiles are selected according to the width of the door body, and even large sizes have high wind resistance.

It is suitable to be used as external doors for logistics channels with large-sized openings and high windproof requirements.

Typical application industries: Machine manufacturing, underground garages, large logistics channel, etc.

- 采用保温门帘设计,具备一定的保温功能,用在低温环境,可以减少能量损失,保温、防雾、减少空气遇冷凝结。
- 创新的软底边设计,具有防撞复位功能,避免安全事故发生,大大减少意外碰撞对门帘造成的损坏,降低维修成本。
- 适用于有保温要求,需要频繁快速开启的0℃以上环境。
- 典型应用行业: 食品、医药、冷库等。

It is designed with the insulated door curtain, which has a certain insulated function. It can be used in a low-temperature environment to reduce energy loss, preserve heat, prevent fogging and reduce air condensation when the air cools.

The innovative soft bottom edge design with anti-collision reset function can avoid accidents, which greatly reduces the door curtain damage caused by accidental collision, and reduces the maintenance cost.

Suitable for environments above 0°C that require thermal insulated and frequent, rapid door opening.

Typical application industries: Food, medicine, cold storage, etc.

HSR-IPM 保温快卷门

HSR-IPM Insulated High Speed Rolling Shutter Door







- 全新研发HSR-IPP冷库高速快卷门最高启闭速度可达2.0m/s,适用于-18℃以上且需要频繁进出的冷库通道。
- 门体采用弹性保温门帘设计,具备优异的保温、密封性能,用在低温环境,可以减少能量损失,保温、防雾、防止空气遇冷凝结。
- 创新的软底边,具有防撞复位功能,可避免安全事故的发生,大大减少意外碰撞对门帘造成的损坏,降低维修成本。
- 典型应用行业:冷链物流、食品央厨、医药等冷冻、冷藏通行口。

The newly developed cold storage high speed rolling shutter door can be opened and closed at a maximum speed of 2.0m/s, which is suitable for the cold storage access above -18°C and requiring frequent entry and exit.

The door adopts elastic insulated curtain, which has excellent insulated and sealing performance. Used in low temperature environment, it can reduce energy loss, insulated, anti-fog and prevent air from freezing.

The innovative soft bottom edge, with anti-collision reset function, can avoid the occurrence of safety accidents, greatly reduce the damage caused by accidental collision to the door curtain and reduce the maintenance cost.

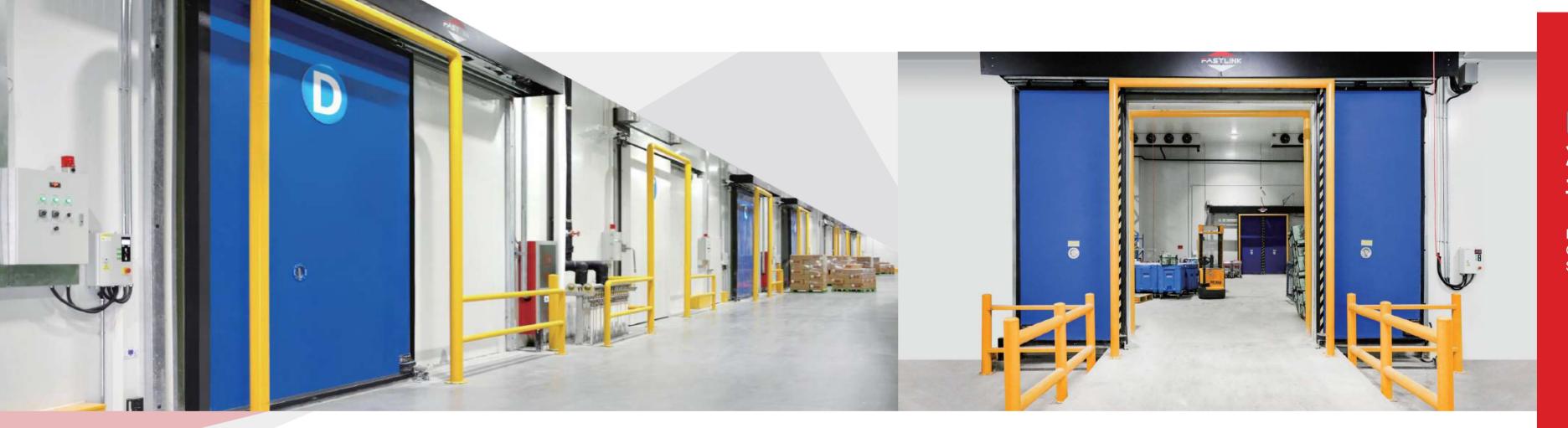
Typical application industries: cold chain logistics, food,central kitchen, medicine and other cold storage access.

HSR-IPP

冷库高速 快卷门

HSR–IPP Cold Storage High Speed Rolling Shutter Door





HSS-DEY

冷库高速 平移门

HSS-DEY
Cold Storage High
Speed Sliding Door

- 开启速度最高可达2.5米/秒,相比其他冷库门,极大地减少了开门时间,最大限度减少冷热空气对流。实现最小能量损耗,并有效提升了工作效率。
- 柔性门板设计,可抵御较大外力冲击,撞击后可实现自动复位,免维修,持久耐用。
- 特有的门板与洞口之间的密封装置和门底的可调节密封设计,确保门体四周高密封性,能够满足严苛的冷库应用环境。
- 典型应用行业: 食品、医药、冷库等, 单门用于低温冷库。

The opening speed can reach 2.5m/s, which greatly reduces the opening time and the convection of hot and cold air compared with other cold storage doors. It realizes a minimum energy loss and effectively improves work efficiency.

The flexible door panel design can resist the impact of strong external force and realizeautomatic reset afterwards, which is maintenance—free and durable.

The unique sealing device between the door panel and the opening as well as the adjustable sealing design at the bottom of the door can ensure high sealing performance surrounding the door body and meet the strict cold storage application environment requirements.

Typical application industries: Food, medicine, cold storage, etc.; single-door for low-temperature cold storage.





- HSS-SFY 冷库高速耐火平移门参照《GB50072-2021 冷库设计标准》行标设计规范,满足了防火隔墙对于冷库门的要求 (具有第三方认证的检测报告);解决了防火隔墙安装两道/三道组合门满足快速高效通行的客户需求。
- 开启速度最高可达 2.5 米 / 秒,相比其他冷库门,极大地减少了开门时间,最大限度减少冷热空气对流。实现最小能量损耗,并有效提升了工作效率。
- 柔性门板设计,可抵御较大外力冲击,撞击后可实现自动复位,免维修,持久耐用。
- 特有的门板与洞口之间的密封装置和门底的可调节密封设计,确保门体四周高密封性,能够满足严苛的冷库应用环境。
- 典型应用行业:食品、医药、物流、化工等,单门用于低温冷库。

HSS-SFY cold storage high speed fire resistant sliding door refers to the design specification of the "GB50072–2021 Cold Storage Design Standard", which meets the requirements of the fireproof partition wall for the cold storage door (with a third–party certified test report), and solves the problem of installing two–lane/three–lane combination doors on the fireproof partition wall to meet the customer needs of fast and efficient passage.

The opening speed can reach up to 2.5 m/s, which greatly reduces the opening time and minimizes the convection of hot and cold air compared with other cold storage doors. Achieve minimum energy loss and effectively improve work efficiency. Flexible door panel design, can resist large external impact, after impact can achieve automatic reset, maintenance free, durable.

The unique sealing device between the door panel and the opening and the adjustable sealing design at the bottom of the door ensure high sealing around the door body and can meet the harsh cold storage application environment.

Typical application industry: food, medicine, logistics, chemical industry, etc., single door for low temperature cold storage.

HSS-SFY 冷库高速 耐火平移门

HSS-SFY
Cold Storage
High Speed Fire
Resistant Sliding Door





SD-SPY 冷库金属 平移门

SD-SPY Metal Cold Storage Sliding Door

- SD-SPY冷库金属平移门采用聚氨酯保温芯材,模块化制造工艺,具有标准化程度高,结构简单,运行平稳,使用寿命长,隔 热保温性能好,安全性高等特点。
- 参照《17J610-1冷藏库门》国标,及《SB/T10569-2010冷藏门》行标生产、安装。
- 采用变线式轨道,浮开沉闭开门系统,达到自密封效果。
- 典型应用行业: 适用于食品、医药、物流、化工等温度不低于-60℃的组装式冷库、土建冷库及恒温库、超低温冷库。

SD-SPY cold storage metal siding door adopts polyurethane thermal insulated core material, modular manufacturing process, with a high degree of standardization, simple structure, smooth operation, long service life, good thermal insulated performance, high safety characteristics.

Refer to the national standard 17J610-1 cold storage door and the standard SB/T10569-2010 cold storage door for production and installation.

Adopt variable line track, floating open sink closed door system, to achieve self-sealing effect.

Typical application industry: suitable for food, medicine, logistics, chemical industry and other temperature is not less than -60°C packaged cold storage, civil cold storage and constant temperature storage, ultra-low temperature cold storage.

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ROLLING DOORS

卷帘门

性能优异·安全可靠·经久耐用

Excellent Performance · Safety & Reliability · Durability

可提供铝合金和钢制两种门帘材质供客户选择。

有单层和复合型两种帘片形式。

填充物包括聚氨酯和防火材料,以适应保温、抗风、防火、防爆等不同应用场所。

Aluminum alloy and steel door curtain materials can be provided for customers to choose.

There are two types of curtain: single layer and compound type.

The filler includes polyurethane and fireproof materials to adapt to different applications such as heat preservation, wind resistance, fire prevention and explosion protection.

RS-SAH 铝制卷帘门

RS-SAH Aluminum Rolling Shutter Door



RS-SAH 铝制卷帘门门板为铝合金板材,不易生锈、耐腐蚀、 强度大、韧性大,使用更为广泛,寿命更长久。多广泛使用 于大型厂房、仓库等用门,具备防盗、安全等特点。

The plane of RS-SAH aluminum rolling shutter door is made of aluminum alloy, which is not easy to rust, corrosion resistance, strength, toughness. It is more widely used and has longer service life. It is widely used as doors of large factories, warehouses, etc., with anti-theft, security and other characteristics.

RS-ISC 保温卷帘门

RS-ISC Insulated Rolling Shutter Door



RS-ISC 保温卷帘门门板为聚氨酯保温板材,具备良好的保温效果,运行平稳,噪音低,重量轻,结构简单,安装使用方便。可以为多种场合提供安全的保障。

The panel of thermal RS-ISC insulated rolling shutter is made of PU thermal insulated panels, with excellent thermal insulated qualities. It operates stably with low noise, lightweight, simple structure and is easy to install and use. It can provide security for many occasions.

RS-WSE 钢制抗风卷帘门

RS-WSE Steel Wind-Resistant Rolling Shutter Door



RS-WSE 钢制抗风卷帘门门板为钢制板材,具备良好的抗风效果,运行平稳,噪音低,结构坚固,安装使用方便。可以为多种场合提供安全的保障。

RS-WSE Steel wind-resistant rolling shutter is made of steel plate, featured with good wind resistance effect, smooth operation, low noise, strong structure, easy to install and use. It can provide security for a variety of occasions.

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DOCK LEVELERS

装卸货平台

提高装卸货效率,让装卸作业一次性完成

装卸平台可有效调节不同运输车辆车厢地板与月台的高度差,在车辆与月台之间 形成过渡搭板,使装卸货过程一次完成,避免意外损伤和不必要的风险。 常用装卸平台为翻板式结构。对于装卸货车辆距离装卸平台较远翻版式平台无法 满足搭接的情况,伸缩式平台可以有效解决。同时快联可以根据客户要求进行定 制。







Improve the efficiency of loading and unloading which can be completed at one time

The dock levelers can effectively adjust the height difference between the floor and platform of different transport vehicles to form a transition approach plate, so that the handling process can be completed at once time, avoiding the possible accidental damage and unnecessary risks.

Common dock levelers use a flip-board structure. In scenarios where the distance between loading/unloading vehicles and the dock leveler is too wide for the leveler to bridge the gap, retractable dock levelers provide an effective solution. Additionally, Fastlink offers custom solutions tailored to your needs.



DLS-SHK DLS-SHI

翻板式液压 装卸货平台

DLS-SHK DLS-SHI

DLS-SHK
DLS-SHI
Hydraulic Dock
Leveler







- 采用一体式液压动力单元,保证了整台设备操作的可靠性及低 维修率。
- 具有行业内最平滑的过渡设计,大幅度降低了叉车司机职业病的发生率及货品装卸过程中的损毁率。
- 致力打造更安全的液压装卸货平台,全面的安全配置包括 UMBRELLA保护伞维修支撑杆,安全液压锁止阀及互锁控制。
- 维修保养成本低。

The integrated hydraulic power unit is adopted to ensure the reliability and low maintenance rate of the whole equipment.

The dock levelers adopt the user-friendly smooth transition design, which greatly reduces the incidence of occupational diseases of forklift drivers and the damage rate of goods in the handling process. Fastlink is committed to creating safer dock levelers with a full range of safety configuration, including UMBRELLA protective umbrella maintenance support rods, safety hydraulic locking valves and interlocking controls.

Low maintenance cost.

- 伸缩平台安装在冷库滑升门的内侧,通过特殊的基坑设计, 门关闭后直接落至基坑底部,隔断室内与室外的空气对流, 从而实现卸货位的全密封设计,减少能量损耗。
- 伸缩式平台舌板的升降高度、伸缩长度连续可调,可根据货车尾部货物占用的空间来控制舌板伸缩量,长达1000mm/1200mm的伸缩调节量可保证装卸货的正常使用。
- 根据客户要求,可与滑升门、充气式门封实现联动控制。

Telescopic dock levelers are installed on the inner side of the sectional door of the cold-storage, and directly falls to the bottom of the foundation pit after the door is closed, which stops air convection between the indoor and outdoor, thus realizing the full sealing design of the unloading bay and reducing the energy loss. The lifting height and telescopic length of the clapper in the dock levelers with telescopic lip are continuously adjustable, so that the telescopic amount of the clapper can be controlled according to the space occupied by the goods at the rear of the truck. The telescopic adjustment amount up to 1,000mm/1,200mm can ensure the normal use of handling goods.

According to customer requirements, it can achieve coordinated control with sectional door and in inflatable door shelter.

DLT-THK 伸缩式液压 装卸货平台

DLT-THK

DLT-THK
Telescopic Dock
Leveler



FASTLINK

DOCK SEALS&
DOCK SHELTERS

门封/门罩

改善工作环境·提高装卸货效率

门封、门罩对车辆与仓库之间的空间起到了很好的密封效果,防风、防雨、防尘、阻隔空气流动,从而改善了工作环境,也有助于节能和仓库内的运行操作。 选择合适的门封门罩可以提高装卸货效率,同时可以节省大量的费用支出。





DSM-ST500 机械式门罩

DSM-ST500 Mechanical Dock Shelter



- 适用的运输车型更为广泛,对建筑物墙体承载压力较小。
- 先进的结构设计确保良好的密封效果,起到防尘、防风、防雨的作用。

It is suitable for a wide range of transportation vehicles and has less bearing pressure on the building walls.

Advanced structural design ensures good sealing effect and plays a role in dust, wind and rain protection.

- 适用于密封要求高、运输车型较为统一、建筑物墙体能承受更大压力的装卸平台。
- 独特的减压设计有效减少车辆对墙面的冲击,同时保护门封不被撞坏,延长使用寿命。

It is suitable for the dock leveler with high sealing requirements, uniform transportation models and building walls that can bear more pressure.

The unique pressure-relief design effectively reduces vehicle impact on the wall while protecting the dock seal from damage, thereby extending its service life.

DSS-SS250 海绵式门封

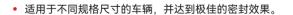
DSS-SS250 Sponge Dock Seal



IDS-SI950 充气式门封

IDS-SI950 Inflatable Dock Shelter





• 尤其适用于能耗大的冷库装卸货环境以及装卸时间较长的场所。

• 气囊紧密包裹车身,有效防止跑冷,高效节能。

It is suitable for vehicles with different specifications and sizes and achieves excellent tightness.

It is especially suitable for handling environment of cold storage with high energy consumption and places with longer handling time.

The airbag wraps the vehicle body tightly to effectively prevent the leakage of cool air and save energy.

• 厂房改造,加装卸货平台情况下的最优方案。

• 冷库装卸货方案的最佳选择,高效节能。

The optimal scheme under the condition of factory building renovation and handling dock levelers.

The best choice of handling scheme for cold storage, which is highly energy-efficient.

DH-ISR 卸货房

DH-ISR Dock House





FASTLINK

LOADING DOCK ACCESSORIES

装卸货系统配件

提高装卸货系统的安全性和便捷性

Improve the safety and convenience

智能化配件可提高装卸货系统的安全性和便捷性。

货位灯及车辆限制装置等产品,可有效保障装卸区的安全及可持续工作。

Intelligent accessories can improve the safety and convenience of cargo handling system.

Products such as cargo space position lights and vehicle restraints can effectively ensure safe and sustainable work in the loading area.

DL-JLY 柔性货位灯

DL-JLY Flex Neck Dock Light



HCX01

货车限位器

HCX01 Vehicle Restraint

- DL-JLY 柔性货位灯可为装卸货过程提供全方位的安全照明。
- 柔性臂支持360度旋转,亮度可调节,方便,耐用。

DL-JLY Flexible Neck Dock lights provide a full range of safety lighting for the handling process.

The flexible arm supports 360 degree rotation, brightness can be adjusted, convenient and durable.



• 有效避免因货车提前驶离、货车滑移或侧翻带来的风险。

Effectively avoid the risks caused by truck departure ahead of schedule, truck slip or rollover.



FASTLINK SERVICE SYSTEM

我们承诺:提供更持久的安全保障 We Promise To Provide More Durable Security

我们的服务

✔ 快联售后优势

Fastlink After-sales Advantage

提供安全的保障: 专业团队, 原装配件, 责任追溯体制

快速的响应速度:远高于行业水平

科学的数据管理体系:任何的维修保养数据都实现了可追溯,快联力求不断优化自己的服务能力

更经济优惠的维护保养套餐:覆盖所有易耗品更换和维修项目

Security Provision: Professional team, original accessories, liability tracing system

Quick Response: Far above the industry level

Scientific Data Management System: Any maintenance data is traceable, and we strive to continuously optimize our service capabilities

More Economical Maintenance Package: Cover all consumables replacement and maintenance items

✔ 提供第三方额外保障

Providing Third-party Additional Protection

快联为每项出厂产品和每位现场售后人员购买了第三方保险、为您提供双重保障、解除后顾之忧

产品意外险:客户现场,任何由于快联产品所造成的财产损失或者人员伤害,都由第三方保险理赔

人身意外险: 快联员工在客户现场工作期间, 任何人身伤害事故, 都由第三方保险理赔

Fastlink has purchased the third-party insurance for each product and for each on-site after-sales staff, providing you with double protection and removing worries for you.

Product Accident Insurance: At the customer's site, any property loss or personal injury caused by Fastlink products shall be settled by the third party insurance. Personal Accident Insurance: Any personal injury accident caused by the employees of Fastlink shall be settled by the third-party insurance during the on-site work of the customers.

✓ 质保期后提供不同规格的维修保养套餐

Providing Maintenance Packages of Different Specifications After The Warranty Period



相比销售网络的布局、快联更重视订单的履行交付及产品的售后保障。

项目管理团队

安装团队

自公司成立之初,我们将售后服务的基因延续至今,三个服务团队不断扩张属地化,以达到快速响应的服务保障。

• 西安 Xi'an

• 成都 Chengdu

• 贵阳 Guiyang

• 重庆 Chongqing

• 呼和浩特 Huhhot

Compared with the layout of the sales network, Fastlink attaches more importance to the fulfillment and delivery of orders and the after-sales guarantee of products.

Since the establishment of the company, we have passed on the after-sales service gene, and the three service teams have been constantly expanding the localization to achieve the service guarantee of rapid response.



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信息化管理优势 INFORMATION MANAGEMENT

快联率先投入资源建立服务智能化管理平台,持续推出客户在手机端上高效查询订单、一键报修、客户评价等服务功能、实现"始于客户需求、终于客户满意"的端到端服务。

Fastlink takes the lead in investing resources to establish an intelligent service management platform, and continuously launches service functions such as efficient inquiry of orders for customers and one–click report for repair and customer evaluation on the mobile phone, so as to realize end–to–end service that starts with customer demand and ends with customer satisfaction.





· 技术服务优势 TECHNICAL SERVICE

快联全球首创物联网控制箱(国家发明专利),实现系统互联,变被动服务为主动服务。

Fastlink initiates the world's first Internet of Things Control Box (national invention patent), realizing system interconnection and turning passive service into active service.



高效响应 Efficient Response

快联售后系统接到服务请求后,通过数据分析将快速 作出响应并派出精准匹配的专业维修队伍。整个服务 过程中,维修人员将在平台上及时反馈维修进度。

After receiving the service request, Fastlink after–sale system will respond quickly through data analysis and send accurate matching professional maintenance team. During the whole service process, the maintenance personnel will timely feed back the maintenance progress on the platform.



实时反馈 Realtime Feedback

快联售后系统精细化梳理了各类服务内容,服务过程中的每一个环节都实现了可视化,对客户遇到的问题 及时反馈,为客户提供更便捷高效的服务体验。

The Fastlink after–sale system combs all kinds of service contents in detail, realizes visualization in every link of the service process, and timely feeds back the problems encountered by customers, so as to provide customers with more convenient and efficient service experience.



评价可溯

Traceable Evaluation

客户的评价是快联持续改进和提升服务最大的动力。 客户对服务的速度、质量和态度进行评价,将会成为 快联对维修团队监督和考评的重要参考依据。

The customer's evaluation is the biggest driving force for Fastlink to continuously improve and enhance the service. Customers' evaluation of service speed, quality and attitude will become an important reference for the supervision and evaluation of the maintenance team.

■ 客户服务端/二维码报修

Customer Service Terminal / QR Code Repair Report

- 客户可以通过手机扫描二维码实现快速报修,查询被派工售后工程师的联系信息,全程实时查看整个服务过程。
- 快联通过APP派发任务单给就近的售后服务工程师,从出发到维修完成全程实现数据化管理。
- 客户可以在手机端对服务进行评价,始终体现客户至上的经营理念。
- 对产品质量及服务,客户可通过扫描二维码实现快速反馈。客诉进度实时可查,确保我们及时、有效为您提呈解决方案。

Customers can scan the QR code with the mobile phone to quickly report for repair, inquire the contact information of the assigned after-sales engineer, and check the whole service process in real time. Fastlink distributes task orders on APP to the nearest after-sales service engineers, realizing data management from the assigning to the completion of the repair. Customers can evaluate the service on the mobile phone, which always reflects the business philosophy of customer first.



信息化系统

■ 云平台

Cloud Platform

- 云平台可以实时显示仓库产品的使用状态,包括:运行次数、故障信息、实时上传等。
- 授权客户可以从系统查看全国所有项目的使用情况,系统将提供给客户关于设备维修及保养的准确的数据分析。
- 系统可以对接客户园区管理系统,实现智能化园区的管理目标。

The cloud platform can display the usage status of warehouse products in real time (running times, fault information, real-time uploading).

Authorized customers can check the usage of all projects in the country from the system, and accurate data analysis for equipment repair and maintenance are provided to customers.

The system can connect with the customer park management system and realize the management goal of an intelligent park.

二维码报修 OR Code Repair Report





打开价值创造之门

Opening Doors to Value Creation

上海快联门业有限公司

Shanghai Fastlink Door Co.,Ltd.



电话 Tel.: +86 021 64601300

服务热线 After-sales Hotline: +86 400 880 6460

邮箱 Email: sales@fastlinkchina.com

官网 Official Website: www.fastlinkdoors.cn